

A vibrant, stylized illustration of a diverse group of people of various ages and ethnicities standing together. From left to right: a young man in a yellow jacket holds a baby; a woman in a blue dress stands next to him; a man with dreadlocks in a blue tank top; a man with a beard in a black t-shirt; an older man in a grey vest; an older woman in a white dress; a woman in an orange shirt holding a baby; a woman in a blue and white striped sweater; an older woman in a brown sweater; a woman in a red jacket with a lanyard; and an older man in a grey shirt using a walker. In the foreground, two young children, a boy with a backpack and a girl in overalls, stand among the adults. The background is a solid purple color, and the ground is a light green.

What I can do?

- ✓ I will identify who is in the persons network and seek to involve them in support, care and protection plans.
- ✓ I will consider the needs of the whole family I am working with and who else needs to be involved to help reduce the impact of these needs.
- ✓ I will listen, so the voices of family members are heard, acknowledged and written in my records.
- ✓ I will view and work with families as partners, promoting empowerment and participation in decision making.
- ✓ I will provide support that is respectful of the social and cultural context of the family and challenge racism and discrimination.
- ✓ I will work collaboratively with partner agencies so services work together to achieve the best outcome for the family.
- ✓ Sharing information can protect people from harm; I will ensure information is shared appropriately and in a timely way.
- ✓ When necessary, I will escalate concerns to the right line manager to help resolve any issues.