

National Standard for Taxi/PHV Training - Safeguarding Awareness

Safeguarding Children and Young Adults Training

The Department for Transport issued guidance in 2006 to assist local authorities with their responsibilities regarding the regulation of the taxi and private hire vehicle trades. The objective being to encourage licensing authorities to promote the 'regulation' of the sector in a way that enables the provision of safe, accessible, available, and affordable services that meet the wide range of passenger needs and this includes mandatory training in respect of Safeguarding 'vulnerable' passengers.

Three specific issues have been brought to our attention and has prompted our desire for a wider consultation;

1. There is no National Standard for Safeguarding Training (Inc. Modern Slavery and Human Trafficking).
2. The quality of such training varies from one authority to another
3. The training is not portable and is therefore impractical and not viable on an economic or time basis.

In 2020, the focus was centred upon powers to protect children and vulnerable adults over 18 from harm; measures designed to increase the safety of all passengers. Licensing authorities now have due regard to 'Statutory Standards'

Part 1: Your Role

1. Please select your role:

- Taxi/PHV Driver
- Licensed Operator
- Licensing Authority Officer
- Local Authority Councillor
- Police Officer
- Children's Services/Safeguarding Officer
- Training Provider
- Local Authority - SEND Transport Provider
- Other

2. Within which Local Authority area do you work?

3. Is the same Local Authority that you are licensed within?

- Yes
- No

4. Within which Local Authority area are you licensed?

Part 2: Delivery of Training

5. Who is responsible for delivering your safeguarding training to drivers – what arrangements are in place? e.g. This may not be the same Authority that you are licensed/working for and could include a private or external training provider.

6. Is the training delivered internally or do you use an external provider?

7. Is the training delivered online?

- Yes
- No
- Unsure

8. Is/was there a knowledge test as part of the training?

- Yes
- No
- Unsure

9. How long is the training session?

10. Is the training available during unsocial hours e.g. weekends or evenings?

- Yes
- No
- Unsure

11. Is the training quality assured? If known: how, and is it regularly reviewed and updated?

12. Is the training required to be refreshed on a regular basis or just on initial issue of a license?
Please comment on how often.

13. Is the training provided free of charge?

Yes

No

14. If you have answered 'No' to question 13, can you indicate the costs and who paid for it?

15. Is the training accredited?

Yes

No

Unsure

16. If the training was accredited please indicate the qualification or award achieved.

17. Are delegates required to provide proof of ID for face to face or online training?

Yes

No

Unsure

18. Are you in support of a nationally accredited standard for safeguarding training?

Yes

No

Unsure

Part 3: Content of Training

In the questions that follow, please indicate whether the training you received included the following subjects/content.

19. Did the training cover the following topic?: An introduction to safeguarding, what it is, and its relevance to your role

- Included
- Not included
- Not necessary

20. Did the training cover the following topic?: Clarification of the drivers or operators safeguarding responsibilities

- Included
- Not included
- Not necessary

21. Did the training cover the following topic?: How to report suspicious activity

- Included
- Not included
- Not necessary

22. Did the training cover the following topic?: Local licensing policy requirements

- Included
- Not included
- Not necessary

23. Did the training cover the following topic?: A Code of Conduct

- Included
- Not included
- Not necessary

24. Please indicate the subjects/types of abuse that were discussed/included within your training:

- Physical
- Sexual
- Psychological
- Institutional/Organisational
- Financial/Material
- Discriminatory
- Neglect
- Self-neglect
- Forced marriage
- Hate/Mate crime
- Radicalisation
- Domestic abuse
- Female Genital Mutilation (FGM)
- Modern Slavery
- Honour-Based Violence
- Criminal (County Lines)

25. Did the training cover the following topic?: A 'Fit and Proper Test'

- Included
- Not included
- Not necessary

26. Did the training cover the following topic?: Prevention of violence against those who identify as women and girls

- Included
- Not included
- Not necessary

27. Did the training cover the following topic?: Information or guidance about how to report safeguarding concerns

- Included
- Not included
- Not necessary

28. Did the training cover the following topic?: How to respond to a passenger in distress

- Included
- Not included
- Not necessary

29. Did the training cover the following topic?: The role of the 'LADO' (Local Area Designated Officer) and consequences of a LADO referral

- Included
- Not included
- Not necessary

30. Did the training cover the following topic?: The Driver's role and responsibilities if working on a Council transport contract

- Included
- Not included
- Not necessary

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