Did not bring

When a child is not brought to an appointment how is this recorded in your organisation?

Does your organisation use non-engagement as part of it's decision to close cases when the parent or the child is the service user?

Is there any consideration given to recording the specific reason why the case was closed e.g. unable to make contact by phone, tried a number of times, left voicemail, sent a text so that it is clear what attempts were made and why the decision to cease offering a service was made?

If you are working with the parent, is there any discussion about the potential impact on the child if the parent is not in contact with your service?

When a child is brought, do you record who brings the child to appointments and their relationship to the child? Is the child spoken to alone? Do you record who has parental responsibility?

ESSEX Safeguarding Children BOARD