

# **Children's Oral Health: Recognising & Responding to Signs of Neglect**



#### **Why Oral Health Matters in Safeguarding**

Oral health is a key part of a child's overall wellbeing. Unaddressed issues can affect their ability to eat, speak, sleep, and learn - and may be an indicator of unmet needs, barriers to healthcare, or broader neglect.

This tool supports non-dental professionals to recognise and respond to oral health concerns through a safeguarding lens.



### Universal

Children with no additional needs

#### What you might see

- Clean, healthy teeth and gums
- Age appropriate diet & oral health habits
- Regular dental check-ups (6-12 months)
- Caregivers engaged & responsive to health advice

#### What you can do

- Reinforce & praise oral health habits
- Share oral health resources
- Highlight links between oral health and wider wellbeing
- Support self-care for children with capacity and appropriate supervision for those without



### **Early Help**

Emerging needs requiring support to prevent escalation

#### What you might see

- Irregular or missed dental check-ups
- Early signs of dental decay
- Unsupervised or inconsistent brushing / oral health habits not consistently met
- Child occasionally reports discomfort
- Some concerns around diet or oral health habits
- Caregivers may seem overwhelmed or unaware, but open to support

### What you can do

- Offer advice on oral health habits
- Share oral health resources
- Explore family pressures that may be affecting routines
- Consider Early Help signposting
- Agree follow up
- Tailor support to child's age, understanding and capacity.



### Intensive

Multiple or persistent unmet needs requiring multiagency support

### What you might see

- Ongoing/ multiple untreated dental issues.
- Persistent poor oral health and diet despite education and advice
- Child in pain, missing school or activities
- Limited engagement
- Dental care only sought in crisis
- Wider safeguarding vulnerabilities

### What you can do

- Multiagency response
- Explore other family pressures
- Signpost to support with other needs
- Ensure oral health is included in any plans
- Consider the child's capacity to manage their own oral care - and whether they rely on others to do so
- Ensure caregivers understand their responsibility where children cannot manage their own care



# **Specialist**

Children at risk of or experiencing significant harm

#### What you might see

- Severe, untreated dental decay or infection
- Child suffering with pain or discomfort without timely access to care
- Concerns regarding engagement
- Oral health concerns part of wider safeguarding risks
- Caregiver / child disengaged with services, despite multiple offers of support

#### What you can do

- Discuss with safeguarding lead
- Refer to Children's Social Care or discuss with allocated social worker
- Liaise with medical professionals to support multiagency approach
- Consider urgent medical assessment

Children will have varying levels of understanding & capacity - this should be considered as part of any assessment.

Some children may be unable to recognise pain, ask for help or manage their own care and rely on the support of others.

Responses should be **non-judgemental and culturally sensitive**, recognising that families may face barriers including: limited access to NHS dental care; socioeconomic pressures; balancing the complex needs of multiple children & parents own challenges (such as physical and mental health needs, low health literacy or limited understanding of dental health).

# Children's Oral Health: Recognising & Responding to Signs of Neglect (cont.)



## **Dental neglect**

Refers to children's oral health needs not being met leading to significant impact. It may occur when parents/ carers or the young person are unaware of the need for care or unable to access treatment.

- There is no level of tooth decay that defines neglect. Oral health must be considered in the wider context, including individual factors (i.e. age, additional needs & vulnerabilities); parental understanding & access to appropriate information; barriers to accessing care (including socioeconomic factors, service availability, transport); the child's autonomy.
- Often is part of a wider picture with other forms of neglect. Red flags may include:
  - The child is in pain, with untreated / extensive oral disease despite advice
  - Late presentation for care or only brought in for emergency appointments
  - History of repeated dental general anaesthetic procedures for preventable issues
  - Essential medication, such as antibiotics, not given / taken as prescribed
  - Parental/carer behaviour appears cooperative but with no significant improvements



# Impact on the child

The serious impact of untreated oral health conditions can include:

- Difficulty eating may lead to poor nutrition, delayed growth and development
- Speech and communication can be affected, especially in younger children
- Disrupted sleep may impact mood, concentration, and behaviour
- Children may appear withdrawn, anxious, low in mood, or display challenging behaviour
- Reluctance to attend school or take part in activities due to embarrassment or bullying
- Low self-esteem linked to appearance, bad breath, or peer interactions
- Social withdrawal or reluctance to speak or smile
- Repeated use of painkillers, antibiotics, and general anaesthetic carries risks (e.g. side effects, antibiotic resistance, hospital exposure)
- In severe cases, untreated dental infection may lead to life-threatening illness

Children with additional health needs face greater risks:

- Cardiac conditions increased risk of *infective endocarditis* (a serious heart infection caused by oral bacteria entering the bloodstream)
- Diabetes infection or reduced intake can destabilise blood sugar
- Autism dental pain may increase distress or behavioural issues
- Epilepsy unmanaged pain can trigger seizures



# **Child-Centred Approach**

**Involving children** in managing their oral health based on their age and development. Some children may be at higher risk due to their dependence on carers.

Children with Special Educational Needs and Disabilities may benefit from individualised care plans, adapted tools and sensory-friendly practices.

**Balancing Autonomy with Parental Responsibility** by assessing capacity and obtaining consent to treatment. (click for NHS guidance)



## **Local Services & Resources**

Urgent help: if a child is in immediate danger, call 999

Click for Southend, Essex and Thurrock Social Care numbers and links.

- Contact Social Care again if no response within 3 working days.
- If you are concerned about the outcome, escalate this to your organisation's safeguarding lead and follow your local process for managing disagreements.

To access wider services access to **Directories of Local services** (links below):

<u>Essex</u>

Southend

Thurrock

#### Resources

#### **Training & Development**

- Mini Mouth Care Matters (free elearning for healthcare & early years)
- Oral Health Resources and Training (Mid & South Essex Hub)

#### **Practical Tools & Leaflets for Families**

- Children's Teeth (NHS)
- Child-friendly leaflets (multilingual) (BSPD)
- A practical guide to children's teeth (BSPD)

#### Local & Specialist Services

- Find a dentist NHS
- Community Dental Services
- Oral health resources (MSE ICS)
- Oral Health resources (ECFWS)

#### **National frameworks & information**

- Help for early years providers: Oral health (gov.uk)
- Policy document on dental neglect in children (BSPD)