

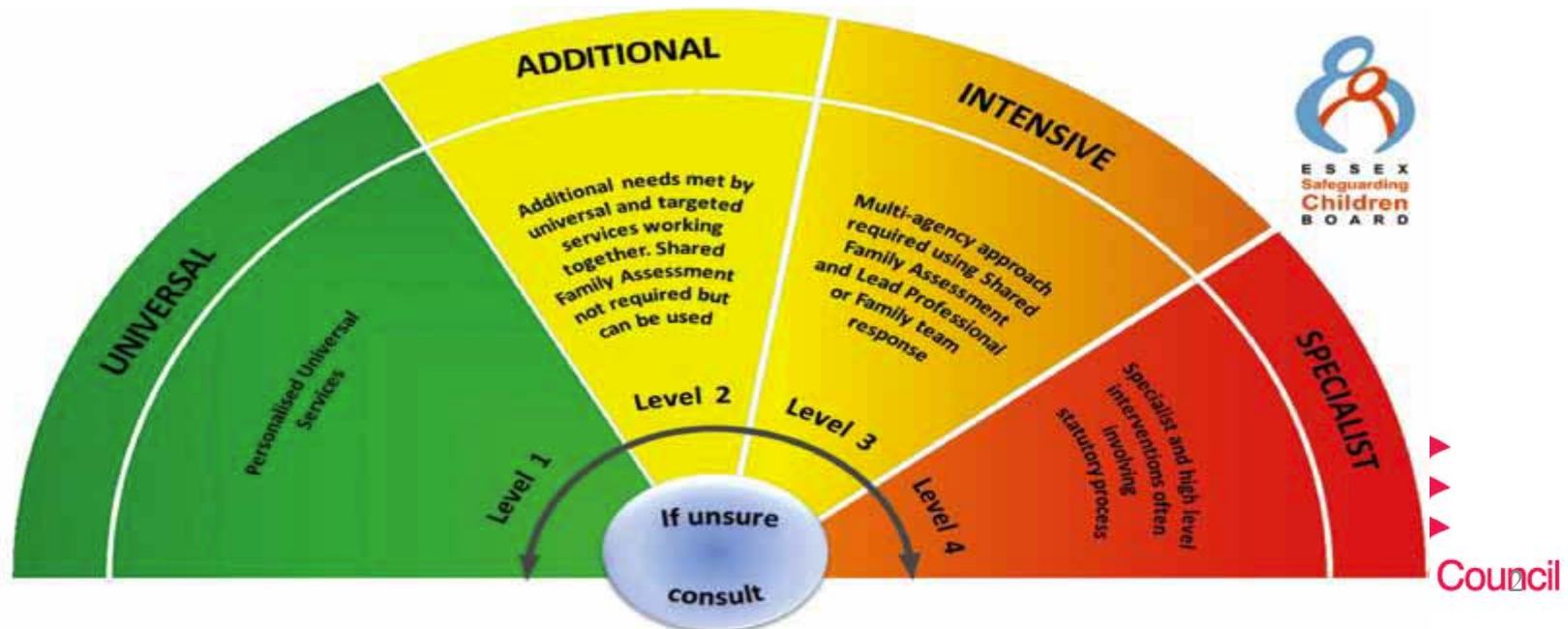
Essex County Council Family Operations Request for Support (FORS) Form



Essex County Council

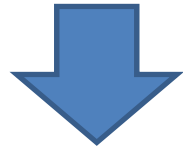
Realising the Effective Support ambition

- Swift & easier access to the appropriate services
- An open, honest & transparent approach to supporting children & their families
- Support is offered early to help families solve problems or to reduce the impact of problems that have already emerged



Background

Early Help and Advice Hub and Initial Response Team merged to form **Family Operations Hub**. (March 2015)



Consultation with Partners about merging the ECC 999 and ERSF into one form. Draft form Consultation (November 2015)



Briefing Paper and **Family Operations Request for Support (FORS)** Form shared with partners (Jan/Feb 2016)



FORS Form goes live 22nd February 2016

Family Operations Request for Support (FORS) Form

- Combines features from both the ECC 999 & the Essex Request for Support form (ERSF)
- It follows a strength based approach in order to identify the appropriate level of support in line with Family Operations approach
- SET procedures & data protection compliant regarding gaining consent from families
- Reinforces SET procedures in recognising that consent should not be a barrier to requests where the child is at risk or likely risk of significant harm (*this should be phoned in to the Family Operations Hub – priority line*).

Family Operations Request for Support (FORS) Form Timeline

The FORS form goes live on **Monday 22nd February 2016**.

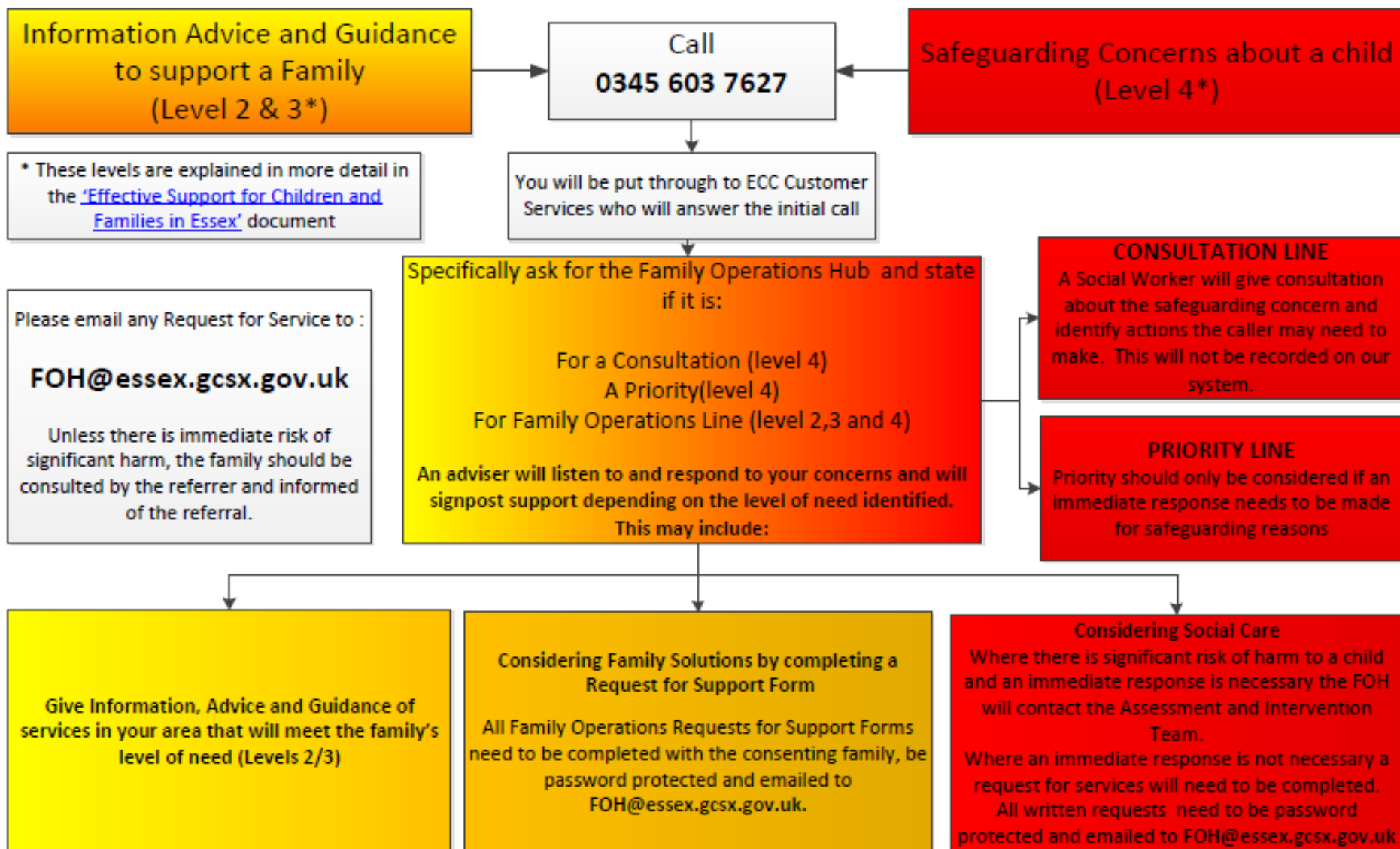
There will be a transition period where old & the FORS form will be accepted.

Transition period **Monday 22nd February 2016** until
Thursday March 24th 2016

During the transition period all forms will be considered in line with the FORS form i.e. the needs identified and evidenced will inform which service needs to be accessed.

Family Operations Hub Partner Access Map

(Mon-Thurs 8.45-5.30pm Fri 8.45-4.30pm) Out of Hours Tel no: 0345 606 1212



The FORS Form will be available from the following webpages:

ESCB - www.escb.co.uk/

ESAB - www.essexsab.org.uk

Family Solutions - <http://essex.gov.uk/familysolutions>

Early Years - <http://dnn.essex.gov.uk/eycp/Safeguarding.aspx>

Schools School Info-link Safeguarding page to direct schools to Family Solutions web page

Health Internal Safeguarding pages link to Family Solutions web page

Future developments include:

- development of a online portal which will enable secure submission of concerns
- Development of secure email addresses for all partner use